

# Life's Doors Hospice

November 1, 2005

BENCHMARK CONSTRUCTION constructed our office building using the design build methodology. From the outset, all of the BENCHMARK staff who were involved with the planning meetings and actual construction were pleasant, efficient, and knowledgeable. Working through some of the logistics of the build was particularly challenging at times, in that the land had some unique characteristics that demanded creative approaches to accommodate the building.

It was particularly reassuring to note, as the building progressed, that all the deadlines were met. In addition, there were no surprises. I was kept apprized of the construction progress, the speed bumps that presented periodically as well as the alternatives to reach a satisfactory resolution.

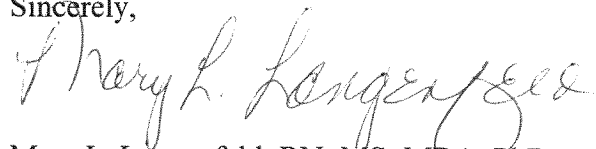
We have occupied our building for nearly three years and have found that the construction was truly a quality job. There have been no issues that have arisen after the warranty period expired.

BENCHMARK CONSTRUCTION presented us the keys to a building that is not only functional, but also esthetically very beautiful. We have indoor Koi ponds and an outdoor Meditation Garden as features that also enhance the beauty of the building.

I am convinced that, in addition to quality workmanship, the project team's willingness and ability to hear what worked for our company rather than telling us what they thought we needed, as well as the frequent communication made all the difference in our satisfaction with the success of the project.

I recommend BENCHMARK CONSTRUCTION to anyone who is concerned about the cost of construction, functionality, and esthetics of their building. Our building was completed on time and within budget. As stated earlier, we couldn't be happier with the quality, function and esthetics of our building.

Sincerely,



Mary L. Langenfeld, RN, MS, MBA, PhD  
Chief Executive Officer

P.O. Box 5754  
420 S. Orchard  
Boise, ID 83705  
Phone (208) 344-6500  
Fax (208) 344-6590  
www.lifesdoors.com

P.O. Box 71  
Emmett, ID 83617  
Phone (208) 365-6500

P.O. Box 1257  
290 S. Second East  
Mt. Home, ID 83647  
Phone (208) 587-5600